



393 Woods Lake Road • Greenville, SC 29607 • Clinic: 864-232-1878 • Office: 864-234-4701

The Animal Emergency Clinic is the only fully staffed after-hours emergency facility in the Greenville area. The hospital was established to provide quality after-hours emergency and critical care support to local veterinarians and their clients. We strive to maintain the highest standards of client and patient care. For this reason, we are asking that you take a few minutes to let us know how we are doing. Thank you!

Please circle the most appropriate answer:

Strongly Agree

Strongly Disagree

I was satisfied with my overall experience on this visit.	1	2	3	4	5
The facility was clean and sterile.	1	2	3	4	5
The reception staff was polite, efficient, and competent.	1	2	3	4	5
My wait time was appropriate given the severity of my pet's emergency.	1	2	3	4	5
The veterinary technician was polite, efficient, and competent.	1	2	3	4	5
The veterinarian was polite, efficient, and competent.	1	2	3	4	5
The veterinarian informed me of all procedures as or before they were done.	1	2	3	4	5
The Animal Emergency Clinic fees are appropriate for the services rendered.	1	2	3	4	5
I would return to the Animal Emergency Clinic if another need arose.	1	2	3	4	5
Overall how do you feel about the care you received?	Exceptional	Good	Average	Poor	
Overall how do you feel about the care your pet received?	Exceptional	Good	Average	Poor	

Please share any comments you feel would help us understand why you rated us the way you did:

Would you like the Hospital Manager to contact you to further discuss your answers/comments on this questionnaire?

Yes No

If yes, Please Provide Your Contact Information:

Date service was provided: _____

Name of veterinarian who saw your pet on this visit: _____