



Animal Emergency Clinic
393 Woods Lake Road • Greenville, SC 29607
Clinic: 864-232-1878 • Office: 864-234-4701

The Animal Emergency Clinic is the only fully staffed after-hours emergency facility in the Greenville area. The hospital was established to provide quality after-hours emergency and critical care support to local veterinarians and their clients. We strive to maintain the highest standards of client and patient care. For this reason, we are asking that you take a few minutes to let us know how we are doing. Thank you!

Please circle the most appropriate answer:

Did the reception staff greet you politely? Yes No

Did the reception staff clearly explain all paperwork to you? Yes No

Was your wait time appropriate given the severity of your pet’s emergency? Yes No

Was your pet’s nurse courteous? Yes No

Did the nurse share his or her knowledge with you? Yes No

Did the doctor inform you of all procedures as or before they were done? Yes No

Do you feel the doctor on duty was courteous and knowledgeable? Yes No

Do you feel that the Animal Emergency Clinic fees are appropriate? Yes No

Would you return to the Animal Emergency Clinic if another need were to arise? Yes No

Overall how do you feel about the care you received? Exceptional Average Poor

Overall how do you feel about the care your pet received? Exceptional Average Poor

Comments: (Please explain any “no” answers from the questions above)

Would you like the Hospital Manager to contact you to further discuss your answers/comments on this questionnaire? Yes No

Contact Information:
